SIAX

SIAX Managed Service

What's Included	Essential	Fusion
24x7 Server & Workstation - Monitoring & Alerting	✔	✔
Proactive Patch Management (Workstation & Server)	✔	✔
Monitoring of Local Backups - Success/Fail	✔	✔
Monthly Reporting - Network Functionality & Performance	✔	✔
Access to Onsite & Remote Support (T&M Rates)	✔	✖
Reporting & Auditing - Software Licensing		✔
Internet Connectivity Management		✔
Domain Registration & Management		✔
User Administration & Management		✔
Printer Configuration & Management		✔
Hardware Configuration & Management		✔
Anti-Virus Software & Management for Server/Workstation		✔
Unlimited Access to Onsite & Report Support (As per MSA)		✔

Optional Addons

	Essential	Fusion
Cloud/Offsite Backups	✔	✔
Gateway Monitoring	✔	✔
Scheduled Monthly Onsite Visitation	✔	✔
After Hours - Access Only	✔	✔
After Hours - Inclusive		✔
Hardware Installation		✔
3rd Party Software Management		✔
Mobile Device Support		✔